



**COALITION TO
END
HOMELESSNESS**
CAMPBELL RIVER & DISTRICT

CRDCEH

Monthly Meeting Agenda

Thursday July 8, 2021

12:00-1:00

1. Attendance

- a. Don Kattler (host) - Mental Health Recovery Partners (MHRP)
- b. Stefanie Hendrickson - Coalition Coordinator
- c. Shelly Kernovich - Campbell River & North Island Transitions Society (CRNITS)
- d. Dyan Dunsmoor-Farley - Wave Consulting (Strategic Planning consultant)
- e. Jennefer Laidley - Wave Consulting (Strategic Planning Consultant)
- f. Andrew - John Howard Society North Island (JHSNI)
- g. Heather Gordon-Murphy - Downtown Campbell River (BIA)
- h. Heather Brownhill - Legal Advocate
- i. Shannon Baikie - North Island Employment (NIEFS)
- j. Joel Roszman - BC Housing
- k. Alison Liebel - Habitat for Humanity Vancouver Island North
- l. Gwen Donaldson - Community Action Team (CAT)
- m. Audrey Wilson - Laichwiltach Family Life Society (LFLS)
- n. Steve Ayers - JHSNI
- o. Kaitlyn Nohr - Island Health, Gold River
- p. Mary Catherine Williams - Volunteer Campbell River
- q. Linda Nagle - City of Campbell River
- r. Cheryl Stinson - Seniors Information Hub, Volunteer Campbell River
- s. Ian Baikie - Hama?Elas Community Kitchen
- t. Andy Adams - Mayor, City of Campbell River
- u. Marc Kitteringham - Campbell River Mirror
- v. Taryn O'Flanagan - Vancouver Island Mental Health Society (VIMHS)
- w. Michele Vanderwoude (MLA Michelle Babchuk) -
- x. Bryan Adams - ?
- y. Pam Mann - Campbell River Adult Care Society
- z. Kristi Schwanicke - VIMHS
- aa. Candace Lindhout - JHSNI
- bb. Claire Moglove - Councillor City of Campbell River

2. Land acknowledgement - (Don Kattler, host)

3. Welcome (Don)



4. Coalition Coordinator Updates - (Stef) - 5 min

- a. PiT Count preliminary data - Everyone, by now, would have seen the PiT Count numbers (116). Increase of 43% from 2018 count. This number represents a trend, but is a significant underestimate of the actual number of visible and hidden homelessness in the community. Demographics expected this summer. Provincial data from other communities expected this fall.
- b. People with Lived/Living Expertise (PWLLE) Advisory Committee update - I sent around a Recommendations document to keep the peer information in one place. If your organization has any questions/feedback/follow-up that you would like from the peers regarding anything, please let me know. If your organization has been considering or acting on any of the recommendations, please let me know so that I can provide that feedback to the Committee to help them feel like they are being heard.
- c. Strategic Plan consultant hired (Part 1) - Dyan and Jennefer from Wave Consulting joined our call as observers today. They have been hired for Part 1 of our Coalition Strategic Plan (internal strat plan for the Coalition). Following this, the Coalition hopes to find funding to create a long-range Community/Regional Plan to End Homelessness as some other communities have done. These plans involve a wide variety of interested and affected parties and large amounts of engagement/data collection.
- d. CAEH - Vote Housing Campaign - <https://www.votehousing.ca> - if anyone is interested on more information regarding housing-friendly candidates for a federal election
- e. People First Radio - The Coalition has partnered with People First Radio to do a 5-part series on homelessness with a different theme for each episode. These are radio/podcast episodes. Kevin from People First Radio may be reaching out to you as I have given him certain names from the community on who he might reach out to on each topic.

5. New Member/Advisor requests - (Don)

- a. Member - Downtown Campbell River
 - i. No objections. BIA welcomed as a member.

6. General Discussion re: Seniors and Housing - (Mary Catherine Williams, Volunteer CR and Coalition Members/Advisors) - 10-15 min

- a. Happipad - <https://www.happipad.com>
 - i. Happipad is a home sharing organizations
 1. Matching organization where people are matched to share accommodations - gets around Residential Tenancy Act because



people would be sharing spaces (kitchens). So if things are not going well it is easier to end things.

- ii. Steve - Happipad is a for-profit agency. They make their money by charging a flat-fee to folks who use their service. Happipad also charges 5% of rent that is negotiated. Provide some support/mediation. If the community became a partner, then there would be lots of education pieces available as well.

1. FOR MORE HAPPIPAD INFO SEE APPENDIX A

- b. Volunteer CR - Comox Valley has become a partner of Happipad.
 - i. Cheryl - Seniors Hub went live mid-April - the number of calls about housing and being at risk of homelessness in 6 weeks or less has been equal to numbers of calls about healthcare. Have had 11 calls in 3 months about seniors losing housing. Quite shocking to realize the number of people facing this situation. Waitlists in town are quite long. Reports of seniors paying more than 70% of income in rent.
 - ii. 3-year waitlist for seniors supportive housing in Campbell River
 - iii. As a note: Happipad is not just for seniors. Seniors can be a key demographic of it but great for students, seasonal workers, single people, etc...
- c. Pam Mann - we are building adult care on Cedar Street. Looking at building adult care facility downtown. Michele Babchuk had mentioned that seniors' housing would be helpful to be built into the plan.
 - i. If anyone has any ideas of how else we might contribute to this, let us know. We are able to adapt.
- d. Michele - in chat: There are changes to the Residential Tenancy Act that will prevent reno-victions and provide renters with more security and protection.

7. Hama?Elas Summer Volunteer Needs - (Ian Baikie, if present) - 2 min

- a. Ian - volunteerism number concerns with summer and end of COVID. There are some groups/businesses who are doing a night once a month or so, this has been great.
 - i. If organizations could share on social media or with their networks that Hama?Elas is looking for volunteers particularly over the summer, that would be helpful. Even if people only can do 1 shift per month, that is still helpful.

8. By-Name List Registration Drive - (Joel Roszmann, BC Housing) - 10-15 min

- a. Have been working with the community on Coordinated Access (whose need is the most urgent when it comes to housing folks)



- b. Working on expanding what we are doing with this
 - i. Want to use Homeless Individuals and Families Information System (HIFIS) more broadly on the Island so that we have a live list of everyone who the community is aware of who is currently experiencing homelessness
 - ii. We are able to manage from a data security/privacy angle
 - iii. This list would mean that we are able to track inflow and outflow better and have more information to help in the development of housing, services, prevention, etc...
 - iv. Campbell River is the first place in BC that BC Housing is reaching out to in this way to create a By-Name List.
 - v. BC Housing will be coming to the community on the 4, 5, 6th of August, working with community partners to do a “registration drive”. Permission to store data, basic demographic and housing history information (5 minutes per client)
 - vi. Would like to connect with outreach, community kitchen, shelters, OPS site, etc... about August 4-6th registration drive
 - vii. For more information on By-Name Lists, check out Built for Zero Canada’s info on By-Name Lists - <https://bfzcanada.ca/by-name-lists/>
 - viii. If your organization can participate with this registration drive please contact Joel. jroszmann@bchousing.org or call him 250-616-9509

9. Possible General Discussion (as needed, time permitting) re: future responses to heat waves, etc... - (Coalition Members/Advisors)

- a. Does the group feel like a discussion is needed regarding future responses to heat waves?
 - i. Yes
 - ii. Cheryl - could we come up with a proactive solution so that people know ahead of time where they can get help? We were getting calls a couple of days into the heat wave. Would be helpful if people knew right away.
 - 1. Gwen - the list that was created should be fairly accurate if this happened again in the near future. It is on a number of social media channels (Coalition, CAT, etc.)
- b. Who would like to be involved in this conversation?
 - i. Shelly Kernovich - CRNITS
 - ii. Gwen - Community Action Team
 - iii. Taryn/Kristi - VIHMS (provided frozen water bottles, wet cloths, monitoring folks, etc...)
 - iv. Ian - Hama?Elas (City was able to provide water bottles very quickly)



- v. Steve - JHSNI
- vi. Mary Catherine - Volunteer CR
- vii. Pam - CR Adult Care (seniors heat and dehydration especially a concern, we provided frozen water bottles)
- viii. MLA - Michele Babchuk
- ix. Stef to reach out to City and SRD and Tom (Island Health) for representation

10. Good news story and member updates (time permitting) - from the floor!

- a. Habitat for Humanity - Thank you from Habitat for the Coalition's and other organization's letters of support for the expansion of zoning on Hilchey
 - i. Will be taking applications for the Hilchey development come December of this year
- b. Linda - Thanks CRNITS for providing food support for folks via Farmer's Market fruit and veggies
 - i. Shelly - we could use a volunteer for this program if anyone knows of anyone who might be interested
 - 1. Education volunteers - what do you do with fresh fruit and veggies? Helping to educate and teach people to cook, etc.. with that food. Some folks haven't had access to fresh fruits and veggies before so might need some direction
 - a. Don - Island Health dieticians might be able to support with this
 - b. Shannon - North Island College might be able to provide some support through their culinary program
 - c. Heather - Immigrant Welcome Centre also does lots of cooking classes, etc... they might be a possibility.

11. Next meeting - August 5, noon

APPENDIX A

From Happipad via email:

If most of your clients are able to self-serve (have access to computers and are relatively tech savvy), there is no issue in them simply using the product without a local organization being a direct partner. There are a few advantages to having a local partner for the clients:



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- Help with digital literacy Many of our partners have a computer lab or iPads for rent, and one-on-one support for making an account/setting up an email account
- Access to workshops and educational materials
- Have someone local they can trust to reach out to for support/resources

Here are a few added benefits for the organization, when becoming a partner with Happipad:

Education Partnership:

- Collaborative efforts in marketing to your community
- Access to educational materials such as live & recorded workshops/info sessions
- Access to our Companion Housing Education Course
- Cross promotion
- Referral program: \$50 per client that enters into contract goes back to your organization

Partner Partnership:

- All of the above
- Additional training resources for staff/volunteers
- Access to a grant package and assistance in application for additional funding. This could bring in an hourly wage for staff/volunteers who want to help out.
- Potential for media coverage

Top 4 Q&As:

1) Fees:

- \$50 per contract Placement Fee (host)
- 5% of monthly rent

2) Background Screenings

- CERTN - 200,000 public databases for public record (court, driving, sex offenders, negative news etc.) **So maybe similar to what a private investigator would come up with?**
- Optional \$50 RCMP

3) To qualify for an RTA exemption and eligibility

- Host must be sharing either kitchen or bathroom with their guest to be eligible (ex/legal basement suites are **not** eligible)
- Shared accommodation is exempt from the RTA in BC, AB & ON
- Our contracts protect both parties in shared living arrangements

4) Conflict resolution



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- Educational materials provided as prevention (Interview guides, move-in guides)
- Mild conflict mediation during living arrangement
- Contract provides procedures for early termination