



CRDCEH

Community Meeting Minutes

Thursday, February 3, 2022 via Zoom - 12:00-1:00

1. In attendance

- a. Stefanie Hendrickson - Coordinator, CRDCEH
- b. Alison Liebel - Community Engagement, Habitat for Humanity North Island (host)
- c. Colleen Evans - Councillor, City of Campbell River
- d. Paul Bertrand - Community Volunteer, St Vincent de Paul
- e. Marc Kitteringham - Reporter, Campbell River Mirror
- f. Ian Baikie - Community Volunteer, Hama?elas/Rotary Club
- g. Shawn Decaire - Manager, Kwesa Place (Laichwiltach Family Life Society)
- h. Shaun Koopman - Emergency Management, SRD
- i. Heather Gordon Murphy - Chair, BIA
- j. Christina Henderson - Concerned community member
- k. Heather Brownhill - Legal aid
- l. Linda Nagle - Recreation, City of Campbell River
- m. Taryn O'Flanagan - Executive Director, Vancouver Island Mental Health Society
- n. Jackie Vandermeer - 3rd Year Nursing Student, NIC
- o. Sue Moen - Housing Manager, Salvation Army
- p. Mary Catherine Williams - Community Investment and Impact, United Way
- q. Tracy Armstrong - Community Integration Specialist, Ministry of Social Development and Poverty Reduction
- r. Donna Desmet - Regional Manager Client Services, North Island Employment (NIEFS)
- s. Claire Moglove - Councillor, City of Campbell River
- t. Sulyn Cedar - Community volunteer, Quadra Island
- u. Madison Stewart - Coordinator, Urban Indigenous Housing and Wellness Coalition
- v. Jeff West - Executive Director, Habitat for Humanity Vancouver Island North
- w. Kaitlyn Nohr - Social Worker, Gold River - Island Health
- x. Valery Puetz - Executive Director, CR and North Island Transition Society
- y. Leanne McIntee - Coordinator, Mobile Outreach (MOUHSS), KDC Health
- z. Chris Hanthorn - Community volunteer
- aa. Kari Hackett - Executive Director, CR Division of Family Practice
- bb. Wayne Baier - S/Sgt. Campbell River RCMP
- cc. Joel Roszman - Regional Access and Assessment Coordinator, BC Housing
- dd. Courtney ?
- ee. Lisa Wilde - Campbell River & District Association for Community Living
- ff. Andrew Duarte - Outreach, John Howard Society North Island
- gg. Tanya Henck - Director, Cortes Women's Resource Centre
- hh. Sheena Campbell - Regional Harm Reduction Coordinator, Island Health
- ii. Mary Ruth Snyder - Executive Director, CR & District Chamber of Commerce
- jj. Tom Thomas - Team Lead, Substance Use Teams, Island Health
- kk. Audrey Wilson - Executive Director, Laichwiltach Family Life Society
- ll. Kirsten Zaleschuk - Program Manager, CR & North Island Transition Society



- mm. Jason Locke - Planning Supervisor, City of Campbell River
- nn. Lucas Schuller - Assistant to MP Rachel Blaney
- oo. Andy Adams- Mayor, City of Campbell River
- pp. Gwen Donaldson - Coordinator, Community Action Team

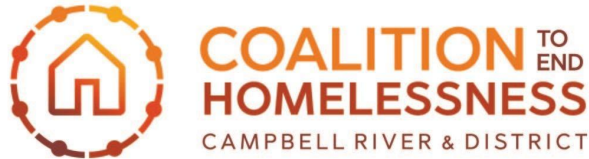
2. Land Acknowledgement - (Alison Liebel, Habitat for Humanity, host)

3. Welcome and Meeting Introduction (Alison)

- a. Any new attendees who would like to introduce themselves:
 - i. Paul Bertrand - President St. Vincent de Paul - supporting with food security and vulnerable populations - community volunteer
 - ii. Jeff West - new ED for Habitat for Humanity North Island
 - iii. Mary Catherine Williams - in new role as community impact and investment coordinator for United Way
 - iv. Kari Hackett - ED incoming for CR Division of Family Practice
 - v. Tanya Henck - Director of Cortes Island Women's Resource Centre
 - vi. Christina Henderson - Concerned Campbell River resident who lives downtown
 - vii. Shawn Decaire - Manager of Kwesa Place (Laichwiltach Family Life Society)
 - viii. Donna Desmet - North Island Employment (NIEFS) - will be alternating with Shannon Baikie in attending meetings
 - ix. Tom Thomas - Team Lead - Substance Use Services, Island Health
 - x. Mayor Andy Adams - City of Campbell River
 - xi. Jackie Vandermeer - Nursing Student working with Coalition for practicum
 - 1. Jackie is developing a printable brochure with services for the unhoused that will be able to be used by all organizations, agencies, volunteers, in the community to distribute to people who are not connected online and would like a list of services available to them.
 - xii. Sulyn Cedar - Live on Quadra, supporting Coalition with data collection in Quadra and happy to be engaged in other ways as well

4. Coalition Operational Updates (Stefanie Hendrickson, Coordinator)

- a. People with Lived/Living Expertise (PWLLE) Advisory Committee ("Peer Committee") update
 - i. We have put the Peer Committee on hold due to Don Kattler leaving. We had a small peer engagement team already and without Don, we do not feel like we can do this project in a conscientious way.



1. We are looking for interested people to join this Peer Engagement Committee
 - a. Purpose of this committee is to find ways to engage peers in Coalition work
 - b. Rural & Remote homeless count update
 - i. This project is ongoing with the survey in draft form being reviewed right now. We anticipate surveying to start in April for a one month period
 - ii. This project will collect person-centered data about housing insecurity within the entire SRD geographic area
 - iii. We want to ensure that the data collected is usable by everyone who needs it to apply for funding, advocate for services/programs/housing, or garner support for community projects
 - iv. We are still looking for people in Campbell River and the region who come into contact with unhoused or housing insecure individuals who could support them in filling out surveys, if they would like to.
 1. The surveys are confidential and there will be an online and paper version available
 - c. Development of Action Teams within Coalition
 - i. The Coalition Coordinating Circle is moving forward with developing Action Teams to address long-term strategic goals as well as emerging concerns. If you are interested in joining an Action Team or have an idea for something you think the Coalition might like to form an Action Team about, please contact Stefanie (info@crhousing.net)
 1. Current community Action Teams (long-range)
 - a. By-Name List (BC Housing led)
 - b. Coordinated Access (BC Housing led)
 - c. Peer Engagement (paused until we have more interest)
 - d. * More to come as the Coordinating Circle develops strategic direction...stay tuned!
 2. Current Action Teams (short-mid-term/emerging concerns)
 - a. Hospital Discharge of Unhoused
 - b. Emergency Planning
 - c. Rural and Remote Data Collection
 - d. Shopping Cart Alternatives
 - ii. Please get in touch if you would like to be involved in any of these
- 5. Call-out for interest in joining Coordinating Circle (Alison)**
- a. We have had two members move on from the Coordinating Circle



- b. If you or your organization is interested in being represented, please contact Stefanie info@crhousing.net and fill out an Expression of Interest form
- c. We are especially hoping to find Indigenous representation

6. Emergency Weather Shelter update (Sue)

- a. Salvation Army was not able to take an EWS this year due to space and staff capacity
- b. A small Action Team began to look at other locations and were successful in finding the Anglican Church
- c. We have been struggling finding a host to coordinate staff and sign an agreement with BC Housing
- d. Unfortunately this project has been met by multiple barriers
- e. We have funding and location but unfortunately the community appears to be at or past capacity to implement an EWS until the end of March
- f. Unless something significant happens, it does not look promising to be able to establish an EWS this winter
- g. Looking to establish a community committee for long-range sustainable planning for emergency weather
- h. Winter Emergency
 - i. With support of the Province, SRD, and the City, the community centre was open for 10 days during the extreme cold weather
 - ii. This is the first year that that sort of funding was available for unsheltered individuals
 - iii. Congratulations to everyone who made this happen in 36 hours
- i. Valery Puetz - what about the outdoor warming station
 - i. Stefanie - this was an ask to Council and was meant as an alternative if an indoor location could not be found. This was before the Anglican Church became a possibility. Unfortunately, this meets the same barriers as an indoor location in that there are no organizations with the mandate and capacity to support such a project, at this time.

7. By-Name list and Coordinated Access (Sue)

- a. By-Name List (BNL) - a list developed by communities that is a real-time list of every person in the community experiencing homelessness
 - i. Living document - as housed they move off list, as unhoused they moved on the list
 - ii. Community is then aware of who is homeless, how they became homeless, and how they could best be housed
 - iii. BNL and Coordinated Access are first steps to certain streams of funding



- iv. This is supported by BC Housing - Joel Roszmann
 - 1. One of the challenges is keeping that list up-to-date
 - 2. We will be working towards making the list more available in community and create easier processes for updating the list
 - 3. This is BC Housing data and there are privacy considerations with who we share that list with - we must be conscious about confidentiality and privacy
 - 4. Sometimes communities will work at a local level to create their own BNL so that BC Housing doesn't "own" data
 - 5. Otherwise, BC Housing will work towards sharing agreements with that information
 - 6. Also makes it easier for people to access services
- b. Coordinated Access
 - i. Looks at applicants to two supportive housing complex (Rose Bowl, Q'Waxsem Place)
 - ii. Community as a whole looks at placements into those housing facilities
 - iii. Vancouver Island Mental Health Society is the operator but it is the community that works together to decide on placement.
 - 1. Side-note Q'Waxsem has had 90% retention rate over one year. Which is a big success!
- c. For more information: email jroszmann@bchousing.org
- d. For more reading on BNLs and Coordinated Access, try here: <https://bfzcanada.ca/by-name-lists/>

8. Good news stories, updates, and discussions - from the floor, as time permits!

- a. Lucas Schuller - Rachel Blaney has reintroduced her bill for appropriate, safe, affordable housing to be added as a right - <https://rachelblaney.ndp.ca/housing> for more information
- b. Mary Catherine Williams - UBCM training
 - i. If your organization needs training for staff (first aid, food safe, cultural, anti-racism, trauma-informed practice, mental health first aid, harm reduction) please contact Mary Catherine
 - ii. Training opportunities will be coming soon and will be free...stay tuned!
 - iii. Check out HSA-BC Training Calendar as well - Coalition and Volunteer CR both have memberships if anyone would like to access that training
- c. Valery Puetz - Good news story! Eagle Harbour construction is about to begin. Completion expected October 2023.



**COALITION TO
END
HOMELESSNESS**
CAMPBELL RIVER & DISTRICT

- i. Challenge - some women we are serving have no place to go. What do we do? Where do they go? Not safe outside, especially for women. At a loss as to what can be done about it.
 - 1. Sue Moen - the new Complex Care model that the Province of BC has introduced has potential but will take time
 - a. Sue is willing to discuss off camera with Valery to see if some solutions can be found.
- d. Shawn Decaire - Successes: we have just passed the one-year mark and have had lots of successes (15 people off streets in last year), have folks who are celebrating sobriety
 - i. Challenges: the cold has been a struggle - Kwesa not open overnight so people are struggling to find a place to sleep
 - ii. Positives: Some unhoused people are coming together to create teams for more safety while they sleep
 - 1. People who use the service are keeping area around Kwesa Place quite clean
 - 2. We see 80-100 people a day, every day
 - iii. Can we think of a place people could set up their tent safely?
- e. Mayor Andy Adams - City, has been mandated by the Province to have one place for camping and tenting. Here, that is Nunns Creek Park.
 - i. BC Mayors, including myself, are speaking up to the Province to provide appropriate mental health and substance use support for individuals
 - 1. Minister committed to taking their request Premier and the Province
 - ii. A great example of success locally is Eagle Harbour
 - iii. Question from Shawn: Could we look at 24 hour on-site security at Nunns Creek since it's not safe for individuals?
 - 1. Mayor Adams - unfortunately, we don't have enough resources around at this time to do security as is. I can take this request back to Council at the next meeting to see if there is something that Council wants to do. Unless we get some assistance from the Province, where does this support/funding come from?
 - 2. Shawn - if I can help with ideas or support people who might be able to write grants for funding for this sort of thing, I'd be willing to help.
- f. Audrey Wilson - we need more affordable housing for families in the community. Could the community look at container units or tiny homes or a designated area for such creative housing solutions?



- i. We are also looking at relocation of services (Hama?elas) - we are exploring that. We need more space to provide better services to unhoused the community so that there is space available during cold periods or heat waves, etc...
- ii. We have been expanding our programs and hours but space and funding only go so far.

9. Next community meeting - March 3 - noon